

SCRUTINY INITIATION DOCUMENT (SID)

Title of review: Multi-agency response to complex Anti-Social Behaviour

Scrutiny Committee: Policy and Performance Scrutiny Committee

Director leading the review: Andy Opie, Interim Director of Community Safety

Lead officers: Rosalind Hick, ASB Programme Manager

Overall aim of the review: To review the local arrangements for managing anti-social behaviour, particularly in relation to complex cases that involve joint-working between council services, Police, housing providers, social care, mental health services, and other agencies.

Objectives of the review:

- To evaluate the current framework for joint working between agencies on complex cases of anti-social behaviour, to assess the strengths of our current approach, and to consider how this can be developed further.
- To understand the challenges faced in managing complex cases of anti-social behaviour, and how these can be overcome.
- To consider how the council communicates and engages with local residents on issues related to anti-social behaviour and to review how to best support local communities affected.
- To assess the council's work in tackling the root causes of anti-social behaviour, early intervention approaches, and how partner organisations, including the voluntary sector, can contribute to this.
- To consider how the local response to anti-social behaviour supports the council's objective of tackling inequality.

How does this review contribute to the Council's priorities?

This review will consider how complex cases of anti-social behaviour impact on local residents and if our working arrangements can be developed further to best support local residents. This will help to deliver the Islington Promise to:

- **always be on your side** by putting our residents first, listening and working together to make a tangible difference to lives and livelihoods in Islington.

The review will also contribute to the council's mission '**A safe place to call home**', in particular the vision that:

- Residents feel safer in their neighbourhoods, parks and town centre and appreciate that the root causes of anti-social behaviour (ASB) in public spaces are routinely and actively tackled and managed by landlords, the council and police. They are also empowered and confident enough to contribute to resolving ASB issues.

Scope of the review and evidence to be received:

The review will focus on:

1. Resident experience of ASB, including the experiences of Young People
2. The role of social housing providers in responding to ASB
3. The experiences of frontline staff
4. Local governance around ASB issues
5. Joint working between agencies, including the Council and the Metropolitan Police
6. Opportunities for Early Intervention and Public Health approaches to responding to ASB

The Committee will receive the following evidence:

**Committee Meeting: 21 September 2023 – Introduction
(agenda publication 13 September)**

Introductory presentation – ASB statistics and mapping, case studies and the impact of ASB on neighbours, how do residents report instances of ASB, and an overview of the governance arrangements (e.g. SIP, Cuckooing Panel, Community MARAC, Community Trigger)

Visit / workshop(s): October 2023 – Resident Experience

A session or multiple sessions will be held with Estate Champions, representatives of TRAs and Community Groups to discuss the lived experience of residents experiencing complex ASB.

Visit / workshop: October 2023 – Youth Council

A session will be held with the Youth Council to discuss their views on the local response to anti-social behaviour.

Visit / workshop: October 2023 – Social Housing Providers

It is intended to hold an informal workshop with local social housing providers, such as Peabody, Clarion, Islington Council, and others, to discuss their approach to tackling complex anti-social behaviour.

**Committee Meeting: 2 November 2023 – Resident Experience & Social Housing
(agenda publication 25 October)**

A discussion will be held on the evidence received from residents and housing providers. Islington Council Housing Operations to be invited to present on their approach.

Visit / workshop – November 2023 – frontline staff

A meeting with the Street Outreach Team & Intensive Teams to discuss the experiences of frontline staff in responding to ASB issues.

Visit / workshop – November 2023 – Governance leads

A workshop will be held with the Chairs of the Community MARAC Panel, Community Trigger Panel, Cuckooing Panel and Chair of the Adult Safeguarding Board. This will consider their experience of joint working between agencies, common issues, and opportunities for developing this work further.

**Committee Meeting: 11 December 2023 – working with the Police
(agenda publication 1 December)**

Metropolitan Police to be invited to attend to discuss their role in responding to ASB and multi-agency working.

Visit / workshop – December 2023 – Adult Safeguarding Board

A session will be held with members of the Adult Safeguarding Board to discuss how best to support vulnerable people both experiencing and perpetrating anti-social behaviour.

Visit / workshop – January 2024 – Early Intervention Approaches

A meeting with the Transformation Team to discuss the council's work in developing early intervention responses to ASB.

**Committee Meeting: 22 February 2024 – a public health approach to ASB
(agenda publication 18 March)**

Representatives of Mental Health services and Addiction services to be invited to discuss their work in relation to ASB, joint working with other agencies, and how best to respond to this issue.

Visit / workshop – February 2024 – cross-borough working and comparisons

A neighbouring borough will be invited to attend to discuss their approach to ASB and cross-borough working relationships.

Review timetable (list specific meeting dates if possible)

1. SID to be agreed: 24 July 2023
2. Witness evidence to be received: September 2023 to February 2024
3. Draft recommendations to be considered: 26 March 2024
4. Report to be approved: 25 April 2024
5. Report to be submitted to Executive: May/June 2024
6. Provisional date for Executive response: September 2024
7. Provisional date for 12 month update report back to the Committee: September 2025

Additional information:

In carrying out the review the committee will consider equalities implications and resident impacts identified by witnesses. The Executive is required to have due regard to these, and any other relevant implications, when responding to the review recommendations.